Sherri Kimes Bio

Sheryl E. Kimes is a professor of operations management at the School of Hotel Administration (SHA). From 2005 to 2006, she served as interim dean of the school, and from 2001 to 2005, she served as the school’s director of graduate studies. Kimes teaches revenue management, restaurant revenue management, and service operations management. She has been named the school’s graduate teacher of the year three times and was awarded a Menschel Distinguished Teaching Fellowship by Cornell University in 2014.

Kimes's research interests revolve around revenue management in the restaurant, hotel, and golf industries. She has published over 50 articles in leading journals such as Interfaces, Journal of Operations Management, Journal of Service Research, Decision Sciences, and the Cornell Hospitality Quarterly. Kimes has served as a consultant to many hospitality enterprises around the world, including Chevy’s Fresh Mex Restaurants, Walt Disney World Resorts, Fairmont Hotels and Resorts, Starwood Asia-Pacific, and Troon Golf.

Kimes earned her doctorate in operations management in 1987 from the University of Texas at Austin.