

Client needs a refill → Cornell Patient? → No → Pharmacy Only

Yes → Patient currently in hospital? (Inpatient, Appointment, ER)

Yes, visit GREEN medical record → 762663 - "Beaker" Boltax (1... ✕)

Refills available?

Yes

Refill (3)

REFILL AND DISPENSE

REQUEST DISPENSE

Follow familiar workflow to complete request:

- (1) Select today's date
- (2) Status: **IN PERSON**
- (3) Dispense instructions: **DOSE AND PATIENT TYPE**

No

+ Medication ( 1 )

Enter appropriate drug information

Dispense Locally

Follow familiar workflow to complete request:

- (1) Select today's date
- (2) Status: **IN PERSON**
- (3) Dispense instructions: **DOSE AND PATIENT TYPE**

Pharmacy Only

No, visit PURPLE patient record

247257 - "Beaker" Boltax ✕

Refills available?

Yes

Refill (3)

REFILL AND DISPENSE

REQUEST DISPENSE

Follow familiar workflow to complete request:

- (1) Select today's date
- (2) Status: **PHONE**
- (3) Dispense instructions: **DOSE AND INDICATE PICKUP OR MAIL**

No

Pharmacy will send you a CALLBACK on ezyVet if client contacted pharmacy

+ Medication ( 20 )

Enter appropriate drug information

Dispense Locally

Follow familiar workflow to complete request:

- (1) Select today's date
- (2) Status: **PHONE**
- (3) Dispense instructions: **DOSE AND INDICATE PICKUP OR MAIL**