Potential Issues with Firefox 23 and Google Chrome

Dear e-SHOP Users:

If your Firefox browser has been upgraded to version 23, you may encounter issues accessing e-SHOP through KFS. If you logon to e-SHOP and see the Kuali logo and tabs with a blank screen below, please follow the steps below to modify your browser settings.

1. In the URL field, type about:config.
2. A "This may void your warranty!" prompt will appear. Click the "I'll be careful, I promise!" button.
3. Scroll down the list until you find security.mixed_content.block_active_content.
4. Double click on security.mixed_content.block_active_content to toggle the value to false.
5. Close the window and refresh your Kuali page.

You should now be able to access e-SHOP. If you are unable to modify these settings, or they do not correct the problem, please contact your desktop support person for assistance.

Sincerely,
The e-Business Team

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The Google Chrome fix for this type of issue (when a site contains both restricted and unrestricted content).

In the address bar, if there’s a shield, click it:

... a box pops up. Click the “Load unsafe script” link, then click the Done button.